



Covid –19 Policy

We recognise our responsibility with regard to the health, safety and wellbeing of all of our staff and visitors in light of the coronavirus pandemic and are committed to following the advice and guidance provided by the government. For that reason, we've implemented a number of changes to the farm experience.

The following Covid-19 precautions are in place.

- In order to monitor numbers on site at one time a booking in system is in place.
- Increased cleaning around the whole park, particularly touch points.
- Hand sanitiser located around the park
- Screens at all till points
- Social distancing and face coverings encouraged in busy areas
- Catering safety changes
- Increased signage around the park with activity instructions where applicable
- Increased staff training and risk assessment
- All staff will be health monitored and provided with appropriate PPE

We're providing lots of additional hand disinfecting facilities at regular intervals around the farm. We have increased the frequency of our cleaning regime throughout the day. We've created "one-way only" systems to keep areas flowing and prevent overcrowding. We've put up lots of signs to remind people of social distancing and safety measures in place as friendly reminders to everyone on how to enjoy their day.

Hand-washing

Hand washing facilities can be accessed outside the petting barn, the archway towards the field and in the bathrooms.

Hand sanitising disinfectant is available at multiple locations around the farm. Please ensure that all members of your party use these facilities at regular intervals. Hand washing with soap and water is essential after feeding, handling or touching the animals and before eating or drinking, and upon your exit of the farm.

We will be keeping regular cleaning, perspex screens and all sanitizer stations in place. We would encourage visitors to be mindful of others personal space and to continue wearing face coverings (unless exempt) in indoor spaces if busy.

The following food and drink arrangements are in place at the park

- The coffee shop is open between 11:00-17:00
- If eating in, tables are available on a first come first served basis.
- Please put all rubbish in the bins provided.
- Where possible please limit to only 1 member per family/group to place your order.

The Mountpanther farm park team will be available to chat to you about any concerns but please remember this will be a constantly evolving situation based on the latest advice.