

## Visitors Health and Safety - Keeping Yourself Safe

We want you to keep safe and have fun by following the safety rules.

Children must be supervised at all times while on the farm, especially when feeding, touching or holding the animals. Children under the age of 16 years old must be accompanied by a responsible adult who is over 18 years of age.

Visitors are expected to take a level of personal responsibility for their own safety and wellbeing during their visit to the farm park. Visitors should follow the instructions provided by the farm park. They should also heed the direction given via signage, in particular concerning hand washing, route layout and animal contact instructions.

All animals naturally carry some micro-organisms which can be transmitted to humans and could cause ill health. Whilst the hazards are real the risk of infection is low and can be easily controlled by following these simple rules which will make your visit safe, healthy and enjoyable.

Please ensure that you and your children have washed your hands thoroughly after touching or feeding the animals or being in an animal contact area, especially before consuming any food or drink and before leaving the park.

Cleansing wipes or anti-bacterial gel are not a substitute for proper hand washing. Always make sure that you wash your hands with soap and water. (Washing facilities can be found outside the petting barn, in the archway towards the field, and in the bathrooms.)

You must ensure that children are supervised by a responsible adult whilst washing their hands.

Do not suck fingers or put hands, pens etc. in mouths.

Never give dummies that have fallen on the floor.

Do not kiss the animals.

Please use the designated eating areas.

Never eat food that has fallen to the ground.

Always wash your hands after touching your footwear. Where practical and possible, clean or change their footwear before leaving.

Expectant mothers should refrain from handling sheep and lambs or touching the fencing around them.

Mountpanther/Health and Safety rules for visitors Version 1 August 2021 When feeding the animals please ensure that you and your children feed with their hands flat. Animals cannot tell the difference between fingers and food.

Always approach and handle animals quietly and gently and do not frighten or torment them.

Do not climb on walls, fences, gates or animal pens or enter any animal enclosure unless invited to do so by a member of staff.

Do not enter prohibited areas

## **General Play Barn Safety**

Children must be accompanied by an adult at all times – your children are your responsibility at all times.

Please take turns on the equipment during busy times so everyone is able to have fun.

No pushing please and think about children smaller than yourself.

No food, drink or chewing gum to be consumed whilst on the play equipment.

Shoes must be removed before going on the inflatables – for hygiene reasons please wear socks.

Buckles, jewellery, watches, money, sharp objects etc must be removed before playing.

Always wash your hands after touching your shoes

Adults to accompany children in the go-kart area.

## First Aid

There are multiple first aid kits located around the sites with signage indicating their location.

Our first aiders names are displayed.

Please inform a member of staff should you require first aid, one of our trained first aiders will be happy to help.